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Q U A R T E R L Y



Farewell 2018

This year, we were able to accomplish so much as a community. Coming together to support charitable causes and events, using our platforms to raise awareness of important causes and staying connected with you all, our Puppy Pawrents, the reason why we exist. We wish that you all have a wonderful time during these holidays and a very happy New Year. Please visit our website www.poochesspa.com for our Holiday Hours.



New Pawrent-Approved System

Starting mid January, you will notice that our customer portal has changed. We are happy to announce our partnership with Gingr, the leading-edge web-based kennel and doggy daycare software designed to make you experience simpler, smoother, and less time-intensive. In your customer portal, you will be able to include things like: feeding time, behavior observations, and special requirements. You will have your own login and receive all notifications right to your email and/or cellphone. For the last month, our staff has been training accordingly in order to make the transition for you as smooth as possible so do not hesitate to contact us shall you have any questions with the portal (psst... it's SUPER user friendly:)).

Unlimited Loyalty Packs



Once you become familiar with the portal, you will notice that some of our services and offerings have changed. One big change will be the inclusion of our Unlimited Loyalty Packs, which we will be announcing to you all once they are available to purchase in the platform.

Reminder: Our 20 and 30 Half & Full Days Packs will no longer be available for purchase once we launch the Unlimited Loyalty Packs.

PetAirapy[®] Brand New Petairapy Technology!!!

We are super excited to announce the installation of PetAirapy UV Sanitizing Technology at our facility. PetAirapy is the leader in providing UVGI protection and UV sanitizing technology for the worldwide animal care industry. This means that our ventilation will be killing 99.9% of air germs, preventing the transmission of airborne diseases and making our day care one of the safest and healthiest in the area.

Looking Toward the Future...

We are proud to announce that in 2019 all of our staff will undergo monthly animal behavior training classes in order to make our team stronger and become more in tune with our furry friends!



WE'd Love To Hear You Out <3

In our constant efforts to keep improving and providing our community with amazing TLC, we welcome you to visit our Google My Business and Yelp page and leave a review. You may notice that this facility will be named Pooches LIC, given we plan to expand into other neighborhoods beginning the 1st quarter of 2019. We would love to have you share your experience and stay engaged in all our digital platforms.



Google My Business

